



# CUSTOMER SURVEY

Name \_\_\_\_\_ Email \_\_\_\_\_

Which Car Wash USA Express location do you prefer to use?

How often do you wash your car?

Have you ever purchased car wash gift cards?                      Yes                      No

How did you hear about us?

How long have you been using Car Wash USA Express?

Do you use Car Wash USA Express more at certain times of the year?                      Yes                      No  
If so what season?

Were employees courteous?                      Yes                      No

## GENERAL APPEARANCE

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Outside	Excellent	Good	Fair	Poor
Entrance	Excellent	Good	Fair	Poor
Inside	Excellent	Good	Fair	Poor
Exit	Excellent	Good	Fair	Poor
Employees	Excellent	Good	Fair	Poor

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Quality of Vacuums?                      Excellent                      Good                      Fair                      Poor

What type of wash do you purchase most often?                      Ultimate                      Super                      Express

Are you a Fast Pass Unlimited Plan member?                      Yes                      No

Would you take advantage of unlimited access to wash your vehicle(s)?                      Yes                      No

Would you recommend us to friends/family?                      Yes                      No

Other Comments